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DEPARTMENT OF HEALTH AND HUMAN SERVICES HEALTH DIVISION

Bureau of Community Health

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WOMEN'S HEALTH CONNECTION PROGRAM PROVIDER CORRESPONDENCE FFY 04-03

June 1, 2006

Dear Women's Health Connection Provider:

This letter serves as a reminder that the federally funded year covering the period of June 30, 2005, through June 29, 2006, is nearing closure for reimbursement of your services by the Women's Health Connection (WHC) Program. The **deadline** for submission of claims for services provided between June 30, 2005, and June 29, 2006, is **August 1, 2006.** Please note that claims must be submitted with the appropriate documentation. Claims and documentation received after this date will not be guaranteed for payment.

In addition to ensuring that new claims are submitted, please take this opportunity to review your records for claims that have been previously submitted to the WHC Program but have not yet been paid. Please contact Stacey Dutra at (775) 684-4194 or Marla McDade Williams at (775) 684-5926 with your list of open claims. Because the WHC Program is a federally funded program with a limited budget, and is only able to act as a payer of last resort for certain services related to breast and cervical cancer screening, and not an insurance company, there is a limited amount of time to resolve open claims.

NOTE TO PRIMARY CARE PROVIDERS (PCPs): The WHC Program is unable to pay for a mammogram, Pap test, follow-up visits to specialist providers, or other referrals if the program has not received the appropriate screening exam. The screening exam would be indicated on the Presumptive Eligibility Enrollment Form or an Annual Screening Visit Form, and it would show the type of screening service provided and the results of the screening service. Please make every effort to submit these items within 14 days of providing the initial screening service for WHC Program clients.

NOTE TO PCPs AND IMAGING FACILITIES: Women between the ages of 40 and 50 are not eligible for a screening mammogram **or** a diagnostic mammogram unless their Clinical Breast Exam has been indicated to the WHC Program as being "positive suspicious for malignancy."

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The WHC Program intends to reimburse all providers for covered services rendered to eligible WHC clients, if such services were rendered between June 30, 2005, and June 29, 2006, and if the claims and supporting documentation are submitted before August 1, 2006. Please submit all applicable documentation for this service period before the deadline date of August 1, 2006. Please also take this opportunity to resolve stale claims for dates of service between June 30, 2005, and June 29, 2006, with me or Stacey.

Our relationship with all providers in our network is invaluable, and each of you makes a difference in the lives of thousands of women in Nevada every year. Thank you for your cooperation and attention to this correspondence. If you have any questions or concerns about this notice, please feel free to call me at (775) 684-5926, Eric Wilson, Grants and Projects Analyst, at (775) 684-5950, or Karen Allen, Program Coordinator, at (775) 684-5936.

Respectfully,

Marla McDade Williams Program Manager Women's Health Connection

cc: Karen Allen Eric Wilson Amy Roukie